RIDE WITH US!

Tri-Valley Heartland Express (T.H.E. Bus) is a rural public transportation system serving northwest Minnesota.

T.H.E. Bus is available for anyone. There are no age or income guidelines—however, children under the age of four must be accompanied by an adult.

We provide curb-to-curb service, allowing those with special needs more comfortable, safe and convenient method of transportation. Upon request, our driver will assist passengers.

All of our buses are handicapped accessible and lift-equipped. All of our drivers are trained and certified.

RIDER INFORMATION

Hours of Service

Monday through Friday
7:00am to 8:00pm *Last call at 7:30pm
Saturday
10:00am to 4:00pm
Sunday
7:30am to 1:30pm

Hours of Dispatch

Monday thru Friday
7:00am to 6:00pm
Saturday
10:00am to 4:00pm

*After 6pm Monday through Friday and on Sundays call (218) 289-4507

Phone numbers
Crookston – 218-281-0700
Thief River Falls – 218-681-6760
Toll Free – 800-201-3432
After hours/Sunday – 218-289-4507

Recording Options
Press 1 for Crookston
Press 2 for Thief River Falls
Press 3 for Bagley, Mahnomen and surrounding areas
Press 4 for RTC
Press 5 for Travel Training
Press 6 for Jefferson lines

Website
www.tvoc.org

2015-2016
## UMC Schedule

### Downtown Area
- 7:00 am – 3:00 pm
- 8:00 am – 4:00 pm
- 9:00 am – 5:00 pm
- 10:00 am – 6:00 pm

### Lowell Street/Barrett Arms Apartments
- 7:10 am – 3:10 pm
- 8:10 am – 4:10 pm
- 9:10 am – 5:10 pm
- 10:10 am – 6:10 pm

### Memorial Drive Apartments
- 7:20 am – 3:20 pm
- 8:20 am – 4:20 pm
- 9:20 am – 5:20 pm
- 10:20 am – 6:20 pm

### Hoven Lane/Birch Apartments
- 7:30 am – 3:30 pm
- 8:30 am – 4:30 pm
- 9:30 am – 5:30 pm
- 10:30 am – 6:30 pm

### Nimens Espegard Apartments
- 7:35 am – 3:35 pm
- 8:35 am – 4:35 pm
- 9:35 am – 5:35 pm
- 10:35 am – 6:35 pm

### Drop off at Campus
- 7:40 am – 3:40 pm
- 8:40 am – 4:40 pm
- 9:40 am – 5:40 pm
- 10:40 am – 6:40 pm

### Campus pickups (Evergreen, Sports Center, Parking lot A, Library (parking lot G side))
- 7:45-7:50 am – 3:45-3:50 pm
- 8:45-8:50 am – 4:45-4:50 pm
- 9:45-8:50 am – 5:45-4:50 pm
- 10:45-10:50 am – 6:45-6:50 pm

## Bus Riding Rules
- The bus is considered ON TIME – 10 minutes before or after your scheduled time, please be watching.
- The bus will arrive at pick-up location and depart after 2 minutes.
- Only large items YOU are able to carry will be allowed on bus.
- Please keep cell phone use at a minimum as a courtesy to others.
- Due to allergies, please keep cologne/body spray/perfumes to a minimum.
- Shirt, shoes and appropriate clothing are required on The Bus.
- No swearing, rude language or inappropriate behavior will be tolerated.
- It is the parents/guardians’ responsibility to ensure children are secured into infant car seat and properly seat belted into bus.
- No weapons allowed on the bus.
- Everyone should remain seated while the bus is moving.
- Drivers are not allowed to accept tips or gratuity.
- One ride will be provided per passenger to and from a liquor establishment to purchase alcohol. When the passenger is brought back to the original location no other rides can be scheduled for that day to any other location.
- For the safety of all passengers, if a rider appears intoxicated, or smells of alcohol he/she may be refused the ride.

## No Show Policy
- If we go to your requested location and you don’t show for your scheduled ride, it is a NO SHOW.
- If you receive a no show, you will be required to pay for the no show prior to receiving another ride. All future rides will be cancelled until the no show is paid.
- No show fee is $2.00.

## Rates
- Drivers do not carry change. Please have correct fare when boarding the bus ~ No Charging~. UMC STUDENTS AND FACULTY RIDE FREE WITH UCard MONDAY THROUGH FRIDAY.
- UMC Students and faculty will be charged $1.00 for each ride on Saturday and Sunday with UCard.
- Same day service: $3.00 for your first ride and $2.00 to return without UCard.
- Scheduled at least a day in advance: $2.00 for your first ride and $2.00 to return without UCard.
- We accept cash, check or bus pass for payment of rides.

## Missing the Bus
- The bus is considered on time 10 minutes before and 10 minutes after scheduled pick-up time.
- Remember: We have no control of traffic, trains, weather conditions or other riders ahead of you.
- If you are not ready and the bus must come back and pick you up, it is considered an extra stop and you will be required to pay an additional $2.00. If you don’t have the correct amount, you will not be able to board the bus.

## Public Transportation is for Everyone! Call for Your Ride Today!